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To place an order for catalog products:

Call: 1 800 209 7001

Fax: +91 22 6680 3001 or 3002

Email:

qfc.customercare@thermofisher.com

Technical Information:

Visit www.acros.com or www.maybridge.com

Bulk and custom orders and services:

Call: 1 800 209 7001

Fax: +91 22 6680 3001 or 3002

Email:

qfc.customercare@thermofisher.com

How to order

ORDERING

There is no minimum order size. All orders are welcome. Written confirmation of a telephone order is not required. However, if you need to send a confirmation order, please mark clearly with "confirmation".

PRICES

All prices in our catalogue are mentioned in local currency, ex-works and are exclusive of VAT.

For the latest price information contact our customer service.

SHIPMENT INFORMATION

Orders are shipped in principle on the day that we receive them. If you have special requirements, please mention this clearly on your order.

RETURNED GOODS PROCEDURE

Please contact your sales office before sending goods back to us. We will not accept returned goods without prior approval of our sales department.

Please ask our customer service for a 'Returned Goods Authorisation'. A 'Return Goods Authorisation' form will be sent to you, together with the relevant documentation. This form needs to be added to the shipment.

If you placed a wrong order or want to return products, we have to ask for a "restocking fee". Transport costs are also at your expense in that case. Under no circumstance must chemicals be posted.

COLD PACK

We are able to pack products that need to be kept at a low temperature in a so-called "cold pack"; if you want your products sent to you in a cold pack, please mention this on your order. Please contact our customer service for additional charges.

- Prices in this Handbook are Ex-Works & without Custom Duty.
- Freight & Duty will be charged extra as applicable.